

How to submit Your Complaint

Complaints may be addressed to Melissa Picciola, Executive Director

Complaints may be submitted:

1. Via Email

- melissap@lanechicago.org
OR
- info@lanechicago.org

2. Via Mail

Legal Aid for New Entrepreneurs
1600 S. Prairie Ave.
#1401
Chicago, IL 60616

3. Via Phone

- Call 872-256-1797 and leave a voicemail with your complaint. Please be sure to spell your name and leave your contact information so we may reach you if necessary.
- You may also request a call back from LANE staff who will transcribe your complaint. Please call 872-256-1797 to request a callback.

